



SHEET 1 OF 1

Form PTO 1449 (Modified)		U.S. DEPARTMENT OF COMMERCE PATENT AND TRADEMARK OFFICE		PRIORITY DOCKET NO. 209249US2SRD		SERIAL NO. 09/867,540	
LIST OF REFERENCES CITED BY APPLICANT				APPLICANT Miwako DOI			
				FILING DATE May 31, 2001		GROUP 2182	
U.S. PATENT DOCUMENTS							
EXAMINER INITIAL		DOCUMENT NUMBER	DATE	NAME	CLASS	SUB CLASS	FILING DATE IF APPROPRIATE
CAO	AA	5,946,376	08/31/99	S. CISTULLI			
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FOREIGN PATENT DOCUMENTS							
		DOCUMENT NUMBER	DATE	COUNTRY	TRANSLATION YES NO		
	AO	11-243571	09/07/99	JAPAN (with English Abstract)			X
CAO	AP	WO 98/23108	05/28/98	WIPO			
CAO	AQ	WO 00/04734	01/27/2000	WIPO			
	AR						
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OTHER REFERENCES (Including Author, Title, Date, Pertinent Pages, etc.)							
	AW						
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Examiner 					Date Considered 5/16/05		
*Examiner: Initial if reference is considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.							

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## LIST OF REFERENCES CITED BY APPLICANT

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## FOREIGN PATENT DOCUMENTS

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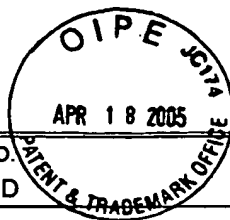
Examiner

Data Considered

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LIST OF REFERENCES CITED BY APPLICANT				APPLICANT Miwako DOI			
				FILING DATE May 31, 2001		GROUP 2142	
U.S. PATENT DOCUMENTS							
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	AP	11-341141	12/10/1999	JAPAN			X
	AQ	11-187455	07/09/1999	JAPAN			X
	AR	10-185609	07/14/1998	JAPAN			X
	AS	10-304460	11/13/1998	JAPAN			X
	AT	2001-45553	02/16/2001	JAPAN			X
	AU	2001-36966	02/09/2001	JAPAN			X
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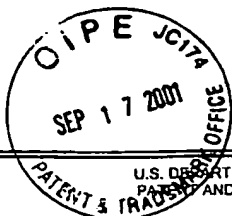
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CAO	AO	0 889 660	01/07/99	EUROPE	
CAO	AP	WO 99/17568	04/08/99	WIPO	
CAO	AQ	WO 98/48577	10/29/98	WIPO	
CAO	AR	0 526 832	02/10/93	EUROPE	
	AS	196 23 299	01/02/98	GERMANY	X
	AT	197 11 096	09/24/98	GERMANY	X
	AU				
	AV				

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CAO	AW	Kenneth Mason Publications, Research Disclosure, no. 427, page 1476, "EMERGENCY TELEPHONE CALL HANDLING", November 1999
	AX	
	AY	
	AZ	

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